



SafeGuard\* can help you!!

FRAUD ALERT



Toll Fraud is becoming increasingly common in the UK. It occurs when someone "hacks" into your telephone system, ISDN, analogue lines, SIP lines, or Network with the specific intention of running up very large bills. This goes completely undetected and the only time you will know about it is when you receive your next phone bill, which you will, by law, be liable for.

We have taken steps to protect our clients from what has become a significant risk. Our Lines and Hosted Solutions are now available with our fraud protection service that could potentially save your business thousands of pounds.

The UK is one of the top 5 countries in the world where toll fraud occurs and 40% of companies have been hit at some point. Toll Fraud actually costs UK businesses £1.3 to £1.5 billion per annum and this figure is set to rise.

### HOW WILL SAFEGUARD\* PROTECT YOUR BUSINESS?

Professional criminals set up powerful auto diallers to randomly search for telephone system passwords or public IP addresses which when hacked allow access into the voicemail boxes, lines or SIP Trunks which then dial out repeatedly on your lines to a premium number, or pre sold expensive destinations which over the course of a weekend, overnight, or Bank Holiday can run up tens of thousands of pounds of calls on your account which you will, by law, be liable for.

- Automatically cut off any phone number with usage of over £500. \*If your phone number spends more than £500 in 24 hours on traffic which is not UK geographic or UK mobile we will cut it off automatically (we can easily turn it on again).
- Customers with SafeGuard on their lines will not be liable for any fraudulent calls\*
- Automated notification of any cut-off. \*In the event of any of your numbers being cut-off, we will send you an email to notify you that a block has been applied. We can then remove the block, if required.

### £ HOW MUCH DOES SAFEGUARD\* COST?

- £1.49 monthly per analogue telephone number
- £2.99 monthly per ISDN2 telephone number
- £12.99 monthly per ISDN30 telephone number



Contact our team on 01622 238 448 who will be happy to discuss the service further with you.

\*Subject to our toll fraud (SafeGuard) terms and conditions which can be viewed here: <https://rtfnetworks.co.uk/products/voice/fraud-protection/>

