

**Focus Group Standard Pricing Tariffs**

Line Rental	12 month	24 month	36 month
Single analogue line	£19.99	£16.99	£13.99
Multi-analogue line	£19.99	£16.99	£13.99
ISDN2e	£21.50	£20.00	£17.00
ISDN30e	£23.00	£21.00	£19.00

New Connections	12 month	24 month	36 month
Transfer of any existing service from another provider	FREE	FREE	FREE
Single analogue line	£110.00	£67.50	FREE
Multi-analogue line	£110.00	£67.50	FREE
ISDN2e (x2 channels)	£320.00	£220.00	FREE
ISDN30e (first 15 channels)	£125.00	£77.50	FREE
ISDN30e (channel 16+)	FREE	FREE	FREE

Line Conversions	One off Payment
Conversion of Local Loop Unbundling (LLU) to a standard single line	£55.00
Supply of new line using previously stopped LLU MPF line	£55.00
Conversion of auxiliary multi-line to standard single line	£25.00
Conversion of ISDN2e line to standard single analogue line	£85.00
Change in analogue line termination	£40.00
Conversion of standard single line to main multi-line	£17.50
Conversion of standard single line to auxiliary multi-line	£17.50
Conversion of ISDN2e line to auxiliary multi-line	£100.00
Conversion of standard single analogue line to ISDN2e line	£225.00
Conversion of digital system ISDN2e to digital standard ISDN2e (per line)	£35.00
Conversion of digital standard ISDN2e to digital system ISDN2e (per line)	£35.00
Conversion of ISDN30 DASS to ISDN30e per channel	£11.00
Conversion of ISDN30 DASS to ISDN30e (61 or more channels)	£590.00

Number Selection & DDIs	One off payment	Monthly rental
Change of telephone number (re-number)	£22.50	
Number selection (at point of order)	£15.00	
DDI planning charge	£110.00	£0.40
DDI (supplied in blocks of 10 numbers)	£1.00	
DDI re-number connection charge	£1.00	£0.40
Single number DDI	£1.00	

### Focus Group Care Levels

Care Levels by line type	Care Level 1	Care Level 2	Care Level 3	Care Level 4
Rental per month	End of the next working day, Monday - Friday	End of the next working day, Monday - Saturday	End of the next half working day, Monday - Sunday	6 hour SLA - 24/7
Single analogue line	Included in line rental	£1.50	£4.50	£6.50
Multi-analogue (per line)	N/A	Included in line rental	£4.50	£6.50
ISDN2e (standard or system per channel)	N/A	Included in line rental	£4.50	£5.50
ISDN30e (per channel)	N/A	Included in line rental	£3.50	£5.00

### Features

Network Features	Description	Connection	Analogue	ISDN2e	ISDN30e
Call barring options	Call barring (incoming & outgoing)	N/A	£2.75	N/A	N/A
	Outgoing calls barred - no 999 & 112 access	£5.00	.	.	.
	Outgoing calls barred except - with 999 & 112 access	£5.00	.	.	.
	Incoming calls barred	£5.00	.	.	.
	Call barring (PRS) - by admin control	£5.00	£2.75	£2.75	£2.75
	Call barring (international & PRS) - by admin control	£5.00	£2.75	£2.75	£2.75
	Call barring (118) - by admin control	£5.00	.	.	.
	Indirect access call barring - per analogue line	.	£2.75	N/A	N/A
	Indirect access call barring - ISDN2e & ISDN30e	.	N/A	£2.75	£2.75
	Outgoing - national, international & premium rate services calls	.	N/A	£2.75	£2.75
	Outgoing - international calls & premium rate services	.	N/A	£2.75	£2.75
	Outgoing - operator calls	.	N/A	£2.75	£2.75
	Outgoing - international, operator & premium rate services	.	N/A	£2.75	£2.75

Network Features	Description	Connection	Analogue	ISDN2e	ISDN30e
	Outgoing - all calls except 999, 112, 151, 0800	.	N/A	£2.75	£2.75
	Permanent incoming call barring (ICB)	.	N/A	£2.75	£2.75
	Permanent outgoing call barring (OCB)	.	N/A	£2.75	£2.75
Analogue line features	Call Diversion	.	£2.75	N/A	N/A
	Call Waiting	.	£2.75	N/A	N/A
	Call Sign	.	£2.75	N/A	N/A
	Caller Display	.	£2.75	N/A	N/A
	Reminder Call	.	£2.75	N/A	N/A
	Bar use of Reminder Call	.	Free	N/A	N/A
	Ring Back	.	£2.75	N/A	N/A
	Removal of Ring Back	.	Free	N/A	N/A
	Three-Way Calling	.	£2.75	N/A	N/A
	Bar use of Three Way Calling	.	Free	N/A	N/A
	Call Return 1471	.	Free	N/A	N/A
	Call Return 1471 Erasure (1475)	.	Free	N/A	N/A
	Withhold Number	.	Free	N/A	N/A
Bar use 141 &1470	.	Free	N/A	N/A	
Numbering options	Number Selection	£12.50	.	.	.
	Number Selection via Dialogue Services per request	£10.00	.	.	.
	Presentation Number (Analogue)	.	£2.70	N/A	N/A
	Presentation Number (ISDN)	£75.00	N/A	£2.70	£2.70
	I30e Presentation Number Type 3,4,5	£75.00	N/A	N/A	£2.70
	ISDN2e Std 2 Number MSN Rental per number	£9.25	N/A	£0.99	N/A
	ISDN2e Std 3 Number MSN - 10 Number MSN Rental per number	£9.25	N/A	£0.99	N/A
	Calling Line Identity Presentation (CLIP)	.	N/A	£3.10	£3.10
	Calling Line Identity Restriction (CLIR)	.	N/A	FREE	FREE
	Connected Line Identity Presentation (COLP)	.	N/A	£3.10	£3.10
	Connected Line Identity Restriction (COLR)	.	N/A	FREE	FREE
	20 Octet Sub Addressing	.	N/A	£2.70	£2.70
	Raw Call Data Reporting	.	N/A	£0.10	£0.10
	Call handling options	Choose to Refuse	.	£3.30	£3.30
Called Party Answer		.	£2.30	£2.30	£2.30
Direct Connect		.	£2.30	£2.30	£2.30
Remote Call Forwarding (in addition to line rental and call charges)		£32.50	£4.25	£4.25	£4.25
Customer Controlled Call Forwarding		.	N/A	£2.70	£2.70
Admin. Provided Call Forwarding - Unconditional		.	N/A	£2.70	£2.70

Call handling options	Description	Connection	Analogue	ISDN2e	ISDN30e
	Admin. Provided Call Forwarding - On Engaged	.	N/A	£2.70	£2.70
	Admin. Provided Call Forwarding - On No Reply	.	N/A	£2.70	£2.70
	Call Deflection	.	N/A	£2.70	£2.70
	BOL (Busy Out Line) (Per Billing Number)	£4.75	£0.00	£0.00	£0.00
	Call Waiting / Call Hold	.	N/A	£2.70	N/A
	Caller Redirect (CNI) - one month's service	.	£5.25	£5.25	£5.25
	Caller Redirect (CNI) - quarterly (or part thereof) service	.	£5.25	£5.25	£5.25
	Caller Redirect (one month service)	£5.25	N/A	.	.
	Caller Redirect (ongoing service)	.	N/A	£5.25	£5.25
	DDI Caller Redirect - Connection per install /rental is per 10 number DDI block	£230.00	N/A	£11.75	£11.75
	Anonymous Call Rejection - Single Line	.	£2.30	N/A	N/A
	Anonymous Call Rejection - Multi Line	£92.50	£2.30	N/A	N/A
	Anonymous Call Rejection - ISDN	£92.50	N/A	£2.30	£2.30
	Smart Divert	£7.50	£4.00	£4.00	£4.00
	Smart Divert with Bypass Number	£7.50	£4.00	£4.00	£4.00
	Temporary Call Divert (use anytime) (per number)	£4.50	.	.	.
	Temporary Call Divert (use during fault repair) (per number)	.	.	.	.
	Temporary Out of Service (per billing number)	£10.00	.	.	.
	Call Diversion - by admin control	£4.50	.	.	.
	Change of Divert to Number	£4.50	.	.	.

## Call Charges

Description	Activation	Price
TPS Filtered UK Local	1p	0.0248
TPS Filtered UK National	1p	0.0258
UK Local	1p	0.0248
UK National	1p	0.0258
Guernsey Mobile	2p	0.1100
Jersey Mobile	2p	0.1100
Other UK Mobile	2p	0.1100
TPS Filtered UK O2	2p	0.1100
UK Mobile - 3	2p	0.1100
UK O2	2p	0.1100
UK Orange	2p	0.1100
UK T-Mobile	2p	0.1100
UK Virgin Mobile	2p	0.1100
UK Vodafone	2p	0.1100
UK Access Charge for Non Geo 1	N/A	0.0965
UK Access Charge for Non Geo 2	N/A	0.0965
UK Access Charge for Non Geo 3	N/A	0.0965
UK Access Charge for Non Geo 4	N/A	0.0965
UK Access Charge for Non Geo 5	N/A	0.0965
UK Access Charge for Non Geo 6	N/A	0.0965
UK Access Charge for Non Geo 7	N/A	0.0965
UK Access Charge for Non Geo 8	N/A	0.0965
UK Access Charge for Non Geo 9	N/A	0.0965
UK Access Charge for Non Geo 10	N/A	0.0965
UK Access Charge for Non Geo 11	N/A	0.0965
UK Access Charge for Non Geo 12	N/A	0.0965
UK Access Charge for Non Geo 13	N/A	0.0965
UK Access Charge for Non Geo 14	N/A	0.0965
UK Access Charge for Non Geo 15	N/A	0.0965
UK Access Charge for Non Geo 16	N/A	0.0965
UK Access Charge for Non Geo 17	N/A	0.0965
UK Access Charge for Non Geo 18	N/A	0.0965
UK Access Charge for Non Geo 19	N/A	0.0965
UK Access Charge for Non Geo 20	N/A	0.0965
UK Access Charge for Non Geo 21	N/A	0.0965
UK Access Charge for Non Geo 22	N/A	0.0965
UK Access Charge for Non Geo 23	N/A	0.0965
UK Access Charge for Non Geo 24	N/A	0.0965
UK Access Charge for Non Geo 25	N/A	0.0965
UK Access Charge for Non Geo 26	N/A	0.0965
UK Access Charge for Non Geo 27	N/A	0.0965
UK Access Charge for Non Geo 28	N/A	0.0965
UK Access Charge for Non Geo 29	N/A	0.0965
UK Access Charge for Non Geo 30	N/A	0.0965
UK Access Charge for Non Geo 31	N/A	0.0965
UK Access Charge for Non Geo 32	N/A	0.0965

Description	Activation	Price
UK Access Charge for Non Geo 33	N/A	0.0965
UK Access Charge for Non Geo 34	N/A	0.0965
UK Access Charge for Non Geo 35	N/A	0.0965
UK Access Charge for Non Geo 36	N/A	0.0965
UK Access Charge for Non Geo 37	N/A	0.0965
UK Access Charge for Non Geo 38	N/A	0.0965
UK Access Charge for Non Geo 39	N/A	0.0965
UK Access Charge for Non Geo 40	N/A	0.0965
UK Access Charge for Non Geo 41	N/A	0.0965
UK Access Charge for Non Geo 42	N/A	0.0965
UK Access Charge for Non Geo 43	N/A	0.0965
UK Access Charge for Non Geo 44	N/A	0.0965
UK Access Charge for Non Geo 45	N/A	0.0965
UK Access Charge for Non Geo 46	N/A	0.0965
UK Access Charge for Non Geo 47	N/A	0.0965
UK Access Charge for Non Geo 48	N/A	0.0965
UK Access Charge for Non Geo 49	N/A	0.0965
UK Access Charge for Non Geo 50	N/A	0.0965
UK Access Charge for Non Geo 51	N/A	0.0965
UK Access Charge for Non Geo 52	N/A	0.0965
UK Access Charge for Non Geo 53	N/A	0.0965
UK Access Charge for Non Geo 54	N/A	0.0965
UK Access Charge for Non Geo 55	N/A	0.0965
UK Access Charge for Non Geo 56	N/A	0.0965
UK Access Charge for Non Geo 57	N/A	0.0965
UK Access Charge for Non Geo 58	N/A	0.0965
UK Access Charge for Non Geo 59	N/A	0.0965
UK Access Charge for Non Geo 60	N/A	0.0965
UK Access Charge for Non Geo 61	N/A	0.0965
UK Access Charge for Non Geo 62	N/A	0.0965
UK Access Charge for Non Geo 63	N/A	0.0965
UK Access Charge for Non Geo 64	N/A	0.0965
UK Access Charge for Non Geo 65	N/A	0.0965
UK Access Charge for Non Geo 66	N/A	0.0965
UK Access Charge for Non Geo 67	N/A	0.0965
UK Access Charge for Non Geo 68	N/A	0.0965
UK Access Charge for Non Geo 69	N/A	0.0965
UK Access Charge for Non Geo 70	N/A	0.0965
UK Access Charge for Non Geo 71	N/A	0.0965
UK Access Charge for Non Geo 72	N/A	0.0965
UK Access Charge for Non Geo 73	N/A	0.0965
UK Access Charge for Non Geo 74	N/A	0.0965
UK Access Charge for Non Geo 75	N/A	0.0965
UK Access Charge for Non Geo 76	N/A	0.0965
UK Access Charge for Non Geo 77	N/A	0.0965
UK Access Charge for Non Geo 78	N/A	0.0965
UK Access Charge for Non Geo 79	N/A	0.0965
UK Access Charge for Non Geo 80	N/A	0.0965
Afghanistan	2p	0.7217

Description	Activation	Price
Afghanistan - Mobile	2p	0.9738
Åland Islands	2p	1.1235
Albania	2p	0.2639
Albania - ISDN	2p	0.2211
Albania - Mobile	2p	0.5429
Algeria	2p	0.2429
Algeria - Mobile	2p	0.5695
American Samoa	2p	0.1771
Andorra	2p	0.1127
Andorra - Mobile	2p	0.4746
Angola	2p	0.3297
Angola - Mobile	2p	0.4647
Anguilla	2p	0.3297
Anguilla - Mobile	2p	0.3535
Antarctic Territories	2p	1.0535
Antigua & Barbuda	2p	0.3297
Antigua & Barbuda - Mobile	2p	0.4414
Argentina	2p	0.0903
Argentina - Buenos Aires	2p	0.0903
Argentina - ISDN	2p	0.0407
Argentina - Mobile	2p	0.4746
Argentina - Mobile - ISDN	2p	0.3700
Armenia	2p	0.1995
Armenia - Mobile	2p	0.4463
Aruba	2p	0.2863
Aruba - Mobile	2p	0.4746
Ascension Island	2p	1.4035
Australia	2p	0.0427
Australia - ISDN	2p	0.5782
Australia - Mobile	2p	0.3644
Australia - Sydney	2p	0.0427
Austria	2p	0.0595
Austria - ISDN	2p	0.0389
Austria - Mobile	2p	0.4119
Austria - Vienna	2p	0.0595
Azerbaijan	2p	0.3297
Azerbaijan - Mobile	2p	0.4414
Azores	2p	0.3535
Azores - Mobile	2p	0.1898
Bahamas	2p	0.1561
Bahrain	2p	0.3941
Bahrain - Mobile	2p	0.4746
Bahrain - Mobile - ISDN	2p	0.3079
Bangladesh	2p	0.3073
Bangladesh - ISDN	2p	0.2866
Bangladesh - Mobile	2p	0.2506
Barbados	2p	0.3073
Barbados - Mobile	2p	0.4119
Belarus	2p	0.4375
Belarus - Mobile	2p	0.4850

Description	Activation	Price
Belgium	2p	0.0427
Belgium - Brussels	2p	0.0427
Belgium - ISDN	2p	0.0357
Belgium - Mobile	2p	0.4119
Belgium - Mobile - Proximus	2p	0.4119
Belize	2p	0.3941
Belize - Mobile	2p	0.7035
Benin	2p	0.2639
Benin - Mobile	2p	0.9835
Bermuda	2p	0.1561
Bermuda - Mobile	2p	0.7916
Bhutan	2p	0.3941
Bhutan - Mobile	2p	0.9835
Bolivia	2p	0.2429
Bolivia - Mobile	2p	0.2768
Bosnia & Herzegovina	2p	0.3507
Bosnia & Herzegovina - Mobile	2p	0.7916
Botswana	2p	0.2429
Botswana - Mobile	2p	0.4746
Brazil	2p	0.1337
Brazil - ISDN	2p	0.1110
Brazil - Mobile	2p	0.4746
Brazil - Rio de Janeiro	2p	0.1337
Brazil - Sao Paulo	2p	0.1337
British Virgin Islands	2p	0.1995
British Virgin Islands - Mobile	2p	0.2800
Brunei	2p	0.1337
Brunei - Mobile	2p	0.2278
BT Operator	2p	0.0000
Bulgaria	2p	0.1561
Bulgaria - Mobile	2p	0.4703
Burkina Faso	2p	0.3073
Burkina Faso - Mobile	2p	1.2054
Burundi	2p	0.2429
Burundi - Mobile	2p	0.2233
Call Return Service	2p	0.0000
Cambodia	2p	0.7035
Cambodia - Mobile	2p	2.8213
Cameroon	2p	0.4809
Cameroon - Mobile	2p	1.5567
Canada	2p	0.0427
Canada - British Columbia	2p	0.0427
Canada - Mobile	2p	0.3037
Canada - Ontario	2p	0.0427
Canada - Quebec	2p	0.0427
Canary Islands	2p	0.0595
Cape Verde Island	2p	0.5467
Cape Verde Island - Mobile	2p	0.8543
Cayman Islands	2p	0.2205
Cayman Islands - Mobile	2p	1.2719



Description	Activation	Price
Chad	2p	0.5243
Chad - Mobile	2p	1.4427
Chile	2p	0.2135
Chile - Easter Island	2p	0.7735
Chile - Mobile	2p	0.3626
China	2p	0.0693
China - Beijing	2p	0.0693
China - ISDN	2p	0.0752
China - Mobile	2p	0.2657
China - Shanghai	2p	0.0693
Christmas Island	2p	0.3115
Cocos Island	2p	0.0693
Colombia	2p	0.1771
Colombia - Bogota	2p	0.1771
Colombia - ISDN	2p	0.1627
Colombia - Mobile	2p	0.2050
Colombia - Mobile - ISDN	2p	0.1627
Comoros	2p	0.5901
Congo	2p	0.5775
Congo - Mobile	2p	0.7783
Cook Islands	2p	1.2845
Costa Rica	2p	0.1561
Costa Rica - Mobile	2p	0.1793
Croatia	2p	0.1337
Croatia - Mobile	2p	0.4746
Cuba	2p	1.0535
Cuba - Mobile	2p	1.4237
Cyprus	2p	0.1127
Cyprus - ISDN	2p	0.1721
Cyprus - Mobile	2p	0.2657
Cyprus North	2p	0.1813
Czech Republic	2p	0.0693
Czech Republic - ISDN	2p	0.1067
Czech Republic - Mobile	2p	0.4640
Czech Republic - Prague	2p	0.0693
Democratic Republic of Congo	2p	1.4035
Denmark	2p	0.0427
Denmark - ISDN	2p	0.2835
Denmark - Mobile	2p	0.4119
Denmark - Mobile - ISDN	2p	0.0339
Diego Garcia	2p	2.0867
Djibouti	2p	0.6545
Djibouti - Mobile	2p	0.9835
Dominica	2p	0.5467
Dominica - Mobile	2p	0.7783
Dominican Republic	2p	0.1561
Dominican Republic - Mobile	2p	0.2695
East Timor	2p	0.2415
East Timor - Mobile	2p	1.7844
Ecuador	2p	0.3297

Description	Activation	Price
Ecuador - Mobile	2p	0.5695
Egypt	2p	0.4165
Egypt - Cairo	2p	0.4165
Egypt - ISDN	2p	0.9835
Egypt - Mobile	2p	0.2834
El Salvador	2p	0.2429
El Salvador - Mobile	2p	0.5695
Equatorial Guinea	2p	0.4599
Equatorial Guinea - Mobile	2p	0.7035
Eritrea	2p	0.7035
Eritrea - Mobile	2p	0.9835
Estonia	2p	0.1435
Estonia - ISDN	2p	0.8085
Estonia - Mobile	2p	0.5327
Ethiopia	2p	0.6769
Ethiopia - Addis Ababa	2p	1.0507
Ethiopia - Mobile	2p	0.5117
Falkland Islands	2p	1.1753
Faroe Islands	2p	0.5467
Faroe Islands - Mobile	2p	0.5573
Fiji	2p	0.5243
Fiji - Mobile	2p	0.8543
Finland	2p	0.0903
Finland - ISDN	2p	0.0496
Finland - Mobile	2p	0.3175
Finland - Mobile - Sonera	2p	0.3175
France	2p	0.0427
France - ISDN	2p	0.2115
France - Lille	2p	0.0427
France - Lyon	2p	0.0427
France - Marseille	2p	0.0427
France - Mobile	2p	0.4119
France - Mobile - ISDN	2p	0.3032
France - Paris	2p	0.0427
France - Strasbourg	2p	0.0427
Freephone	2p	0.0000
French Guiana	2p	0.5467
French Guiana - Mobile	2p	0.6733
French Polynesia	2p	0.5467
French Polynesia - Mobile	2p	0.5130
Gabon	2p	0.2863
Gabon - Mobile	2p	1.1760
Gambia	2p	0.5467
Gambia - Mobile	2p	1.2057
Georgia	2p	0.1127
Georgia - Mobile	2p	0.2278
Germany	2p	0.0427

Description	Activation	Price
Germany - Dusseldorf	2p	0.0427
Germany - ISDN	2p	0.2115
Germany - Mobile	2p	0.4119
Germany - Mobile - T Mobile	2p	0.4119
Germany - PRS	2p	4.2035
Ghana	2p	0.3535
Ghana - Accra	2p	0.1883
Ghana - ISDN	2p	0.1863
Ghana - Mobile	2p	0.2880
Gibraltar	2p	0.1337
Gibraltar - Mobile	2p	0.4452
Global Satelite	2p	4.2035
Greece	2p	0.0903
Greece - Athens	2p	0.0903
Greece - ISDN	2p	0.0573
Greece - Mobile	2p	0.3734
Greece - Mobile - Vodafone	2p	0.3734
Greenland	2p	1.0675
Greenland - ISDN	2p	0.0573
Greenland - Mobile	2p	0.5695
Grenada	2p	0.3073
Grenada - Mobile	2p	0.6075
Guadeloupe	2p	0.1561
Guadeloupe - Mobile	2p	0.6342
Guam	2p	0.0903
Guantanamo Bay	2p	0.5635
Guatemala	2p	0.3073
Guatemala - Mobile	2p	0.2772
Guinea	2p	0.4935
Guinea - Mobile	2p	1.4987
Guinea Bissau	2p	1.2411
Guyana	2p	0.5901
Guyana - ISDN	2p	0.4749
Guyana - Mobile	2p	1.3737
Haiti	2p	0.3507
Haiti - Mobile	2p	0.6644
Honduras	2p	0.6545
Honduras - Mobile	2p	0.6049
Hong Kong	2p	0.1771
Hong Kong - ISDN	2p	0.5782
Hong Kong - Mobile	2p	0.2353
Hungary	2p	0.1127
Hungary - Mobile	2p	0.3780
Hungary - Mobile - Vodafone	2p	0.3780
Iceland	2p	0.2639
Iceland - Mobile	2p	0.4746
India	2p	0.2639
India - Bombay	2p	0.2639
India - Calcutta	2p	0.2639

Description	Activation	Price
India - ISDN	2p	0.6304
India - Madras	2p	0.2835
India - Mobile	2p	1.2149
India - Mobile - ISDN	2p	0.2622
Indonesia	2p	0.2205
Indonesia - ISDN	2p	0.5635
Indonesia - Mobile	2p	0.6657
Inmarsat	2p	4.6235
Inmarsat A	2p	4.6235
Inmarsat B	2p	4.6235
Iran	2p	0.2863
Iran - ISDN	2p	0.1711
Iran - Mobile	2p	0.5316
Iran - Mobile - ISDN	2p	0.1765
Iraq	2p	0.8715
Iraq - Mobile	2p	1.7844
Ireland	2p	0.0427
Ireland - Dublin	2p	0.0427
Ireland - ISDN	2p	0.0339
Ireland - Mobile	2p	0.3531
Ireland - Mobile - ISDN	2p	0.2891
Ireland - Mobile - O2	2p	0.3531
Iridium 8816	2p	3.9935
Israel	2p	0.2135
Israel - ISDN	2p	0.1065
Israel - Mobile	2p	0.1980
Italy	2p	0.0427
Italy - ISDN	2p	0.2115
Italy - Milan	2p	0.0427
Italy - Mobile	2p	0.4708
Italy - Mobile - ISDN	2p	0.3868
Italy - Rome	2p	0.0427
Ivory Coast	2p	1.4035
Ivory Coast - Mobile	2p	0.7916
Jamaica	2p	0.2429
Jamaica - ISDN	2p	0.1574
Jamaica - Mobile	2p	0.4010
Japan	2p	0.0581
Japan - ISDN	2p	0.7179
Japan - Mobile	2p	0.4119
Japan - Osaka	2p	0.0581
Jordan	2p	0.3731
Jordan - ISDN	2p	0.3994
Jordan - Mobile	2p	0.4032
Kazakhstan	2p	0.3297
Kazakhstan - Mobile	2p	0.1994
Kenya	2p	0.6335
Kenya - ISDN	2p	0.3464

Description	Activation	Price
Kenya - Mobile	2p	0.6595
Kenya - Mobile - ISDN	2p	0.7825
Khabarovsk	2p	0.2835
Kiribati	2p	1.2187
Kiribati - Mobile	2p	1.3289
Kuwait	2p	0.1995
Kuwait - ISDN	2p	0.1560
Kuwait - Mobile	2p	0.3797
Kyrgyzstan	2p	0.1995
Kyrgyzstan - Mobile	2p	0.3797
Laos	2p	0.2429
Laos - Mobile	2p	0.3237
Latvia	2p	0.2863
Latvia - Mobile	2p	0.3825
Lebanon	2p	0.2429
Lebanon - ISDN	2p	0.1938
Lebanon - Mobile	2p	1.4237
Lesotho	2p	0.2429
Lesotho - Mobile	2p	0.4746
Liberia	2p	0.3507
Liberia - Mobile	2p	0.5695
Libya	2p	0.3535
Libya - Mobile	2p	0.7594
Liechtenstein	2p	0.3409
Liechtenstein - Mobile	2p	0.7594
Lithuania	2p	0.1995
Lithuania - ISDN	2p	0.1574
Lithuania - Mobile	2p	0.3797
Local	2p	0.0280
Luxembourg	2p	0.0469
Luxembourg - ISDN	2p	0.0465
Luxembourg - Mobile	2p	0.3531
Macao	2p	0.1127
Macao - Mobile	2p	0.3797
Macedonia	2p	0.3507
Macedonia - Mobile	2p	0.7594
Madagascar	2p	0.4809
Madagascar - Mobile	2p	0.6474
Madeira	2p	0.1435
Malawi	2p	0.1337
Malawi - Mobile	2p	0.3797
Malaysia	2p	0.0903
Malaysia - ISDN	2p	0.9555
Malaysia - Mobile	2p	0.2160
Maldives	2p	0.5243
Maldives - Mobile	2p	0.9793
Mali	2p	0.4809
Mali - Mobile	2p	0.9492
Malta	2p	0.3297

Description	Activation	Price
Malta - Mobile	2p	0.4558
Marshall Islands	2p	0.6979
Martinique	2p	0.7035
Martinique - Mobile	2p	1.0535
Mauritania	2p	0.5467
Mauritania - Mobile	2p	1.1190
Mauritius	2p	0.3941
Mauritius - Mobile	2p	1.4567
Mayotte	2p	1.0535
Mayotte - Mobile	2p	0.3986
Mexico	2p	0.1995
Mexico - ISDN	2p	0.1681
Mexico - Mexico City	2p	0.1995
Mexico - Mobile	2p	0.2745
Micronesia	2p	0.5467
Midway Island	2p	1.3643
Moldova	2p	0.2205
Moldova - Mobile	2p	0.3863
Monaco	2p	0.1127
Monaco - Mobile	2p	0.5695
Mongolia	2p	0.1561
Mongolia - Mobile	2p	0.9835
Montenegro	2p	0.5397
Montenegro - Mobile	2p	1.2719
Montserrat	2p	0.5243
Montserrat - Mobile	2p	0.9835
Morocco	2p	0.4165
Morocco - ISDN	2p	0.2838
Morocco - Mobile	2p	0.5935
Mozambique	2p	0.3731
Mozambique - Mobile	2p	0.9492
Myanmar	2p	0.6769
Myanmar - Mobile	2p	0.7035
Namibia	2p	0.2205
Namibia - Mobile	2p	0.5695
National	2p	0.0280
Nauru	2p	1.8697
Nepal	2p	0.5901
Nepal - Mobile	2p	1.2340
Netherlands	2p	0.0427
Netherlands - Amsterdam	2p	0.0427
Netherlands - ISDN	2p	0.2115
Netherlands - Mobile	2p	0.4414
Netherlands - Rotterdam	2p	0.0427
Netherlands Antilles	2p	0.3073
Netherlands Antilles - Mobile	2p	0.6644
New Caledonia	2p	0.5677
New Zealand	2p	0.0469
New Zealand - ISDN	2p	0.0484

Description	Activation	Price
New Zealand - Mobile	2p	0.4414
New Zealand - Mobile - ISDN	2p	0.3881
NGCS Access Charge	2p	0.0980
Nicaragua	2p	0.3507
Nicaragua - Mobile	2p	0.6644
Niger	2p	0.2863
Niger - Mobile	2p	0.3825
Nigeria	2p	0.1995
Nigeria - Mobile	2p	0.4266
Nigeria - Mobile - ISDN	2p	0.3753
Niue	2p	1.2075
Norfolk Islands	2p	0.9807
Northern Marianas	2p	0.0903
Norway	2p	0.0693
Norway - ISDN	2p	0.0351
Norway - Mobile	2p	0.3689
Oman	2p	0.5033
Oman - Mobile	2p	0.7916
Pakistan	2p	0.3073
Pakistan - ISDN	2p	0.9835
Pakistan - Mobile	2p	0.4638
Pakistan - Mobile - ISDN	2p	0.3564
Palau	2p	0.7203
Palestine	2p	0.3535
Palestine - Mobile	2p	0.9835
Panama	2p	0.2205
Panama - Mobile	2p	0.2838
Papua New Guinea	2p	0.8435
Papua New Guinea - ISDN	2p	0.1897
Papua New Guinea - Mobile	2p	1.3289
Paraguay	2p	0.2639
Paraguay - Mobile	2p	0.8732
PDR Korea	2p	1.2187
Peru	2p	0.1561
Peru - ISDN	2p	0.5635
Peru - Mobile	2p	0.4908
Philippines	2p	0.3073
Philippines - Manila	2p	0.3073
Philippines - Mobile	2p	0.4012
Poland	2p	0.0903
Poland - ISDN	2p	0.1050
Poland - Mobile	2p	0.4815
Portugal	2p	0.0469
Portugal - ISDN	2p	0.0609
Portugal - Mobile	2p	0.6474
Portugal - Mobile - Telecel	2p	0.6474
Puerto Rico	2p	0.0693
Qatar	2p	0.5243
Qatar - Mobile	2p	0.7594
Reunion	2p	0.3535

Description	Activation	Price
Reunion - Mobile	2p	0.7783
Romania	2p	0.3073
Romania - ISDN	2p	0.2411
Romania - Mobile	2p	0.5281
Russia	2p	0.1127
Russia - ISDN	2p	0.0573
Russia - Mobile	2p	0.5743
Russia - Moscow	2p	0.1127
Russia - St Petersburg	2p	0.1127
Rwanda	2p	0.3073
Rwanda - Mobile	2p	1.2645
San Marino	2p	0.7035
Sao Tome & Principe	2p	2.3261
Saudi Arabia	2p	0.4809
Saudi Arabia - ISDN	2p	0.3534
Saudi Arabia - Mobile	2p	0.4644
Senegal	2p	0.3941
Senegal - ISDN	2p	0.2990
Senegal - Mobile	2p	0.7783
Senegal - Mobile - ISDN	2p	0.3461
Serbia	2p	0.4277
Serbia - Belgrade	2p	0.4277
Serbia - Mobile	2p	0.5743
Seychelles	2p	0.3941
Seychelles - Mobile	2p	1.3289
Sierra Leone	2p	0.6545
Sierra Leone - Mobile	2p	1.3289
Singapore	2p	0.0427
Singapore - ISDN	2p	0.6208
Singapore - Mobile	2p	0.1803
Singapore - Mobile - ISDN	2p	0.0406
Sint Maarten	2p	1.4378
Sint Maarten - Mobile	2p	1.4378
Slovakia	2p	0.1995
Slovakia - Mobile	2p	0.3618
Slovakia - Mobile - Orange	2p	0.4522
Slovenia	2p	0.2135
Slovenia - Mobile	2p	0.6644
Solomon Islands	2p	1.8263
Solomon Islands - Mobile	2p	1.8081
Somalia	2p	1.3923
Somalia - Mobile	2p	1.4606
Somalia - Mobile - ISDN	2p	0.9306
South Africa	2p	0.1337
South Africa - ISDN	2p	0.6208
South Africa - Johannesburg	2p	0.1337
South Africa - Mobile	2p	0.3756
South Korea	2p	0.0903
South Korea - ISDN	2p	0.9835



Description	Activation	Price
South Korea - Mobile	2p	0.2468
Spain	2p	0.0427
Spain - ISDN	2p	0.2115
Spain - Mobile	2p	0.4414
Spain - Mobile - ISDN	2p	0.3611
Speaking Clock	2p	0.0000
Sri Lanka	2p	0.3297
Sri Lanka - ISDN	2p	0.2990
Sri Lanka - Mobile	2p	0.7973
St Pierre & Miquelon	2p	0.3941
St Vincent & the Grenadines	2p	0.3731
St. Helena	2p	1.4035
St. Kitts & Nevis	2p	0.3297
St. Kitts & Nevis - Mobile	2p	1.7844
St. Lucia	2p	0.3297
St. Lucia - Mobile	2p	0.8956
Sudan	2p	0.4165
Sudan - ISDN	2p	0.4201
Sudan - Mobile	2p	1.4606
Suriname	2p	0.4809
Suriname - Mobile	2p	0.4756
Svalbard	2p	0.4235
Swaziland	2p	0.2429
Swaziland - Mobile	2p	0.9698
Sweden	2p	0.0427
Sweden - ISDN	2p	0.0274
Sweden - Mobile	2p	0.4119
Sweden - Stockholm	2p	0.0427
Switzerland	2p	0.0427
Switzerland - Geneva	2p	0.0427
Switzerland - ISDN	2p	0.0357
Switzerland - Lausanne	2p	0.0427
Switzerland - Mobile	2p	0.6474
Switzerland - Zurich	2p	0.0427
Syria	2p	0.7413
Syria - ISDN	2p	0.5387
Syria - Mobile	2p	1.3289
Taiwan	2p	0.0693
Taiwan - Mobile	2p	0.2848
Taiwan - Taipei	2p	0.0693
Tajikistan	2p	0.2863
Tajikistan - Mobile	2p	0.7035
Tanzania	2p	0.5033
Tanzania - Mobile	2p	0.7916
Thailand	2p	0.1183
Thailand - ISDN	2p	0.2131
Thailand - Mobile	2p	0.1561
Togolese Republic	2p	0.4935
Togolese Republic - Mobile	2p	1.4987

Description	Activation	Price
Tokelau	2p	0.9835
Tonga	2p	0.5243
Tonga - Mobile	2p	1.8224
Trinidad & Tobago	2p	0.2863
Trinidad & Tobago - ISDN	2p	0.1970
Trinidad & Tobago - Mobile	2p	0.7783
Tristan da Cunha	2p	1.6835
Tunisia	2p	0.5033
Tunisia - Mobile	2p	0.9492
Turkey	2p	0.2863
Turkey - Ankara	2p	0.2863
Turkey - ISDN	2p	0.2150
Turkey - Istanbul	2p	0.2863
Turkey - Mobile	2p	0.3756
Turkey - Mobile - ISDN	2p	0.2926
Turkmenistan	2p	0.7035
Turkmenistan - Mobile	2p	0.7162
Turks & Caicos Island	2p	0.3073
Turks & Caicos Island - Mobile	2p	0.9492
Tuvalu	2p	1.6527
Tuvalu - Mobile	2p	9.1979
Uganda	2p	0.2429
Uganda - Mobile	2p	0.3237
Uganda - Mobile - ISDN	2p	0.1971
Ukraine	2p	0.2205
Ukraine - ISDN	2p	0.3266
Ukraine - Mobile	2p	0.2943
United Arab Emirates	2p	0.3297
United Arab Emirates - ISDN	2p	0.6208
United Arab Emirates - Mobile	2p	0.5999
Uruguay	2p	0.1995
Uruguay - Mobile	2p	0.4102
USA	2p	0.0357
USA - Hawaii	2p	0.0455
USA - ISDN	2p	0.2534
USA - Mobile	2p	0.1950
Uzbekistan	2p	0.2205
Uzbekistan - Mobile	2p	0.3429
Vanuatu	2p	1.6527
Vanuatu - Mobile	2p	1.1390
Vatican City	2p	0.1155
Venezuela	2p	0.2429
Venezuela - Mobile	2p	0.3123
Vietnam	2p	0.6769
Vietnam - Mobile	2p	0.9492
Virgin Islands USA	2p	0.0693
Wake Island	2p	1.2775
Wallis & Futuna	2p	1.4357
Western Samoa	2p	0.6769
Western Samoa - Mobile	2p	0.7035

Description	Activation	Price
Yemen	2p	0.4515
Yemen - Mobile	2p	0.7973
Zambia	2p	0.1771
Zambia - Mobile	2p	0.3797
Zimbabwe	2p	0.1995
Zimbabwe - ISDN	2p	0.1242
Zimbabwe - Mobile	2p	0.5916

### Ancillary Charges

SafeGuard	Monthly
Analogue	£1.49
ISDN2	£2.99
ISDN30	£12.99

LineGuard	Monthly
Analogue (per line)	£1.49
ISDN2 (per channel)	£1.49
ISDN30 (per circuit)	£1.49

Billing	Monthly
Paper Billing	£2.50
Non - DD Fee	£4.50
Late Payment Fee	£10.00

Unreturned Kit	One-Off
Router	£75.00
Digital or IP Handset	£150.00

Broadband Support	Monthly
Router Assurance	£2.99

(From 1st June, charges will increase to **£3.45**)  
(From 1st June, charges will increase to **£5.75**)  
(From 1st June, charges will increase to **£12.50**)

### Horizon Call Recording Charges

Storage Level	Monthly Cost
Monthly Peak is less than 900 Meg	£15.00
Monthly Peak is less than 1800 Meg	£25.00
Monthly Peak is less than 3600 Meg	£45.00
Monthly Peak is less than 9000 Meg	£65.00
Monthly Peak is less than 18000 Meg	£100.00
Monthly Peak is less than 45000 Meg	£150.00
Monthly Peak is less than 90000 Meg	£220.00
Monthly Peak is less than 180000 Meg	£350.00
Monthly Peak is less than 360000 Meg	£600.00

### Labour Charges

Engineering & Technical Support	Charge (£)
Call Out Charge	£120
Labour (Per Hour)	£95
Half-Day rate	£350
Full-Day rate	£650